



**Full Name:** \_\_\_\_\_

**Order Number:** \_\_\_\_\_

**Email:** \_\_\_\_\_

## 1 COMPLETE THIS RETURN FORM

If you wish to return or exchange any portion of your order, please complete this form and include it with your return shipment.

## 2 AUTHORIZE

Exchanges are not processed as a new order. Your original form of payment will remain the same.

## 3 REPACK MERCHANDISE

Please make sure that the item(s) you wish to return and the Return Form are included with your return shipment.

## 4 PRINT & SHIP

Return your item to:  
Returns Department  
Urbanist Cycling  
106 W Bagdad Ave  
Round Rock, TX 78664-5802

## Return

Merchandise must be returned in the original packaging, not worn, altered, or washed. Customer is responsible for any return shipping charges. Original shipping charges are not refundable. All refunds are issued via the original payment method.

Style	Description	Size	Color	Reason Code
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

  

Reason Code	01- Not as pictured	04-Didn't want/changed mind	07- Do not like
	02- Didn't fit	05- Wrong item sent	08- Not as described
	03- Not satisfied with quality	06- Damaged/Defective item	09- Other (Please Specify On Back)

## Exchange

Merchandise being exchanged will be shipped promptly, pending availability, upon receiving the original merchandise.

Style	Description	Size	Color	Qty
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

## Contact/Address Information

Replacement items will be sent to the shipping address on your invoice. Fill out the info below if you would like to use a different address

**Full name** \_\_\_\_\_

**Company** \_\_\_\_\_

**Address** \_\_\_\_\_

**City** \_\_\_\_\_

**State** \_\_\_\_\_ **Zip Code** \_\_\_\_\_

**Country** \_\_\_\_\_

**Phone** \_\_\_\_\_

**Email** \_\_\_\_\_

## Return Policy

Thank You for shopping with Urbanist Cycling. Customer satisfaction is extremely important to us. If you are not completely satisfied with your purchase, we will be happy to give you a full refund or product exchange within 30 days of purchase. Merchandise must be returned in the original packaging, not worn, altered, or washed. Customer is responsible for any return shipping charges. Original shipping charges are not refundable. All refunds are issued via the original payment method. Merchandise being exchanged will be shipped promptly, pending availability, upon receiving the original merchandise. We do not process international returns at this time.